



Midstream Electrical Supplies welcomes you to **Ascend to Midstream**, below you will find a notice on services to get you connected.

Gate Access - BC Enrollment

You form part of the Midfield Estate and will use the Midfield Security Gate to gain access to your property. Access registration should be done at the Midfield Estate Office, where you will be enrolled to obtain access through the biometric security gates. More detail can be found at www.midstream.co.za and the office number is 012 942 0909. To register, the office will require a form to be completed, as well as your ID document and the first page of your Purchase Agreement / Lease Agreement. All individuals that you want to register against the unit must be entered on the registration form and the person must also go to the office with his/her ID document, for a photo & fingerprints to be taken to activate access.

Utility Services - Water, LP Gas, Electrical

MES (Midstream Electrical Supplies) is the service provider for Ascend to Midstream and you can apply at our office or download the applicable forms at <https://mes.midstream.co.za> to get your water, gas and electrical connection switched on. The completed forms must be handed in at our office at the Square@Midstream Shopping Centre or mailed to accounts.mes@midstream.co.za. We will also assist you to connect your telephone.

Our office contact details:

Office number during working hours - 012 687 1300

Call Centre number during working hours - 012 940 9641

For emergencies you can contact the following after hour numbers:

Electrical - 079 557 4540

Plumbing, LP Gas and water - 066 306 6417

Digital Services - Data

A fibre connection (FTTH) has been installed to each apartment and is ready for connection. The ISP on site is Supersonic and can be contacted via email sales@supersonic.co.za or per telephone and whatsapp 0861 787 377. For more information regarding Supersonic services you can visit www.supersonic.co.za or email info@supersonic.co.za.

As part of the Estates offering, a free telephone will be installed prior to occupation for communication between you, the HOA and the security gate for visitors to your apartment, more information on this will be provided at the HOA offices.

Digital Services - DSTV

A fibre connection has been installed to all the apartments which is connected to a DSTV head end room and you can easily just connect your decoder to the existing fibre connection point. A second point has been installed in your bedroom should you wish to connect a second decoder.

PLEASE NOTE that sleeves have been installed and care must be taken before drilling holes to install your TV. The below diagrams indicate the sleeves installed but please contact MES or the contractors should you require assistance.

Herewith the list of contractors that can assist you with your DSTV installation:

- PalElectronics - 083 777 5484
- Archetor - 012 940 9690
- SAS - 083 526 9933

