

SAFETY AND USE OF GAS

Due to the fact that Midstream Electrical Supplies (Pty) Ltd shall be supplying you with Liquefied Petroleum gas (LP gas) through our gas supply pipelines and given that LP gas is highly flammable and potentially explosive, your attention is drawn to the underlying principals in connection with the supply and use of gas at your premises.

1. Only employees or authorized agents of Midstream Electrical Supplies are authorized to install, repair, connect, disconnect or perform any work of whatsoever nature on any equipment in connection with your gas supply point. Our employees and agents are clearly identifiable by their clothing and identification tag.
2. You are not permitted to tamper or allow anyone else to tamper in any way whatsoever with the equipment at the supply point as this may result in serious injury and / or loss. Should you therefore not adhere to the above, we shall absolve ourselves from any loss, damage or injury that you or anyone else may suffer as a result of your failure to adhere to our safety standards.
3. Our equipment at the supply point are clearly marked so as to make you or anyone else on the premises aware of the risk involved in unauthorized tampering with the equipment.
4. Should you at any point become aware of the escape or the expected escape of gas, you are required to immediately inform us of the above so as to enable us to take steps to avoid the further flow of gas to the premises. The emergency service number appears below.
5. If you are unsure as to the application of our gas to your equipment, you are required to contact us immediately for advice on the application.
6. Limitation of Liability
 - 6.1. We shall not be held liable for any loss suffered by you if we are unable to comply with any provisions of this agreement due to circumstances beyond our control. If such circumstances arise we shall take all reasonable steps, so far as practicable, to comply with such obligations.
 - 6.2. We shall not be held liable for any loss suffered by yourself or anyone else, whether such loss is claimed in direct or otherwise as a result of you not adhering to the conditions set out above.

Name and surname of the consumer

Date

Signed by the consumer

Unit number: _____

GAS LEAKS INFORMATION

LP gas, in its natural state, is colourless and odourless, but a small amount of odorant is added, which makes any gas leak has a distinctive smell. This aids with leak detection and acts as a warning that there is a leak present. Gas leaks are generally not life-threatening as the gas escapes harmlessly into the air, however if you smell a leak, you need to report it immediately on (012) 6871300 or 0663066417 or accounts.mes@midstream.co.za

OTHER WAYS TO DETECT A GAS LEAK INCLUDE:

- A hazy cloud, light mist or fog;
- White marks on the ground where the earth has been discoloured;
- Vegetation that has died or is discoloured;
- Small bubbles escaping from water or wet ground;
- Hissing, whistling or droning sound

WHAT TO DO IF THERE IS A GAS LEAK

- If possible remove any smouldering or burning material from the area and extinguish safely;
- Close any supply / isolation valves if accessible;
- Open doors and windows if the gas leak is inside to ventilate the area;
- Do not use any open flames, electrical appliances or switches;
- Do not use any type of telephone in the area;
- Evacuate people from the area and corner off the area;
- Contact us immediately (012) 6871300 or 0663066417